

# WHAT TO DO IF YOU'VE BEEN HACKED

## THE FIVE MOST IMPORTANT STEPS

**1**

### TURN OFF YOUR COMPUTER

If they've been allowed remote access to your computer, turn it off. For laptops, remove the battery or for desktops, unplug it. (Scammers can turn it back on if you don't.)

**2**

### CHANGE YOUR PASSWORDS

Use your phone or a computer that hasn't been compromised and change your passwords to any sites that have your financial or personal information: your bank, stores you frequently shop online, social media, etc.

**3**

### CONTACT THE FBI & FTC

Federal Bureau of Investigation:

[www.ic3.gov](http://www.ic3.gov)

Federal Trade Commission:

[www.ftc.gov/complaint](http://www.ftc.gov/complaint)

**4**

### GET TO A REAL TECH

Take your system to a legitimate, local brick & mortar tech company & tell them exactly what happened.

**5**

### BREATHE & DON'T BEAT YOURSELF UP

Know you're not alone. Tens of thousands of people are victims of computer scams every year. Your local tech should be able to assess the damage done & get you back up and running.

[WWW.DRC-TECH.NET](http://WWW.DRC-TECH.NET)

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